



Behavior towards the customers

All customers are treated equally regardless of their geographic, religious, ethnic origin and size.

The top management commits to impartiality and openness in the certification activities of management systems. Potential conflicts of interest arising from the provision of certification, including conflicts arising from the relationship of affiliates, are identified, analyzed and documented.

We provide an economically and ecologically sound service and assume responsibility for the functionality, capacity and quality of our services.

It is the responsibility of the top management to determine customer requirements prior to accepting the order to ensure customer satisfaction in all services.

We do not do business in USA and in Canada.

