## Your ISO certification procedure

1. Contract between you and us
2. Control of the management manual

## QS ZÜRICH AG

Your partner in certification

Benefit from our experience right from the start!

Please contact us, we look forward to assisting you.

## QS ZÜRICH AG

Zürich P.O. Box 6335 8050 Zürich +41443504665
5. Certificate issuance
6. Each year 1 surveillance audit (second and third year)

Upon your request, the certificate will be hand over to you in personally.

The certificate is valid three years, if every year is a surveillance audit will be performed.
7. Recertification

Based on the confidentially obtained information you will receive a tailer-made and clearly arranged offer.

Some ISO standards require a management manual (handbook). Should be some measures necessary after reviewing the manual, you will be informed immediately.

We make an appointment for the date of the Stage1 -audit with you.
This is for your company/organization the test of readiness for certification. If the result is positive, the next step follows.
By corrections you have up to three months' time to do them.
4. Certification audit

Typically, four weeks after the Stage-1-audit is the certification audit in your company/organization. About this will be written an audit report. If the auditor's recommendation is positive, an internal review is carried out including the certification decision.

